

## **NYS Department of Environmental Conservation**

# **Online Payment User Guide**

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## **Important Notes**

- 1. To create an account, a valid combination of an Account (Customer) Number and Invoice Number is necessary, and your invoice must have been issued within the last **two years**.
- 2. The invoice can be of any status (open, partially paid, fully paid).
- 3. You can submit payment for an amount equal to or less than the remaining invoice balance, only.
- 4. The "Add Customer Access" functionality will not allow the adding of Major Oil Storage Facility (MOSF) customer accounts.
  - If MOSF customer accounts need to be added to an existing account, contact Revenue Accounting at <a href="mailto:revenue@dec.ny.gov">revenue@dec.ny.gov</a>.
- 5. The "Add Customer Access" functionality will not allow the adding of any account if your existing account was created for a Consent Order payment.
  - If you have a Consent Order account and would like to add access to additional accounts, contact Revenue Accounting at <a href="mailto:revenue@dec.ny.gov">revenue@dec.ny.gov</a>.

### Login Page

<u>Note:</u> Enter the URL <a href="https://epayfmis.dec.ny.gov">https://epayfmis.dec.ny.gov</a> in your browser to launch the application login page. If you already have your credentials and are ready to log in, please enter your username and password and click the "Login" button. For further instructions, jump to the 'Online Payment Application' section.

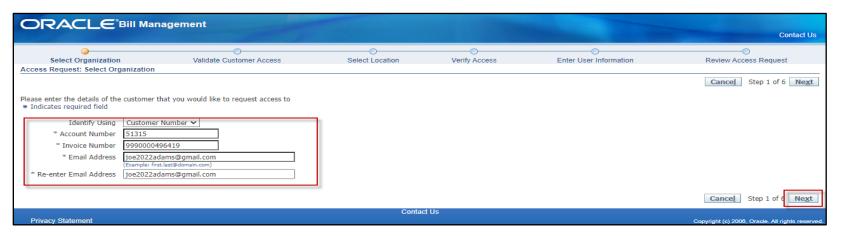
If you are a new user, please click "Register here".



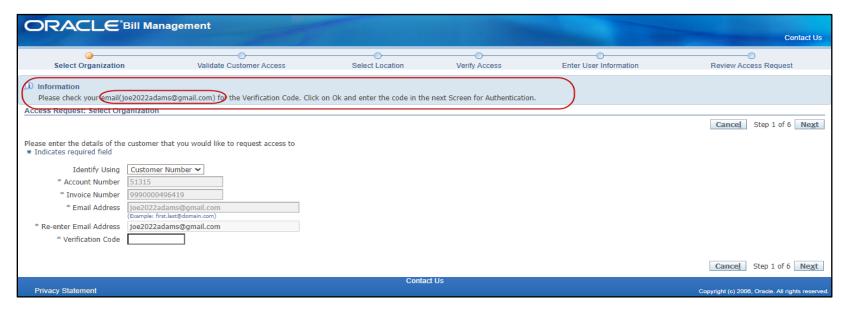


## **New User Registration**

After clicking "Register here", the registration form will be displayed. Enter the account (customer) number and invoice number from your recent invoice (issued within the last two years). Enter and re-enter your email address. Your email address will become your username.

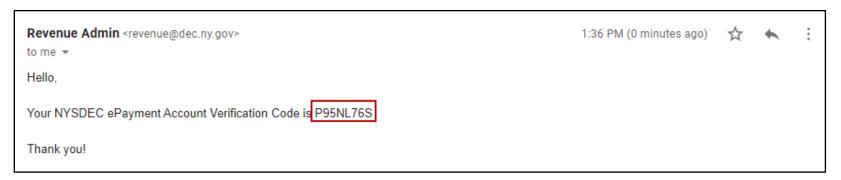


Click "Next". A Verification Code field and Information message will appear. Keep this web page open.

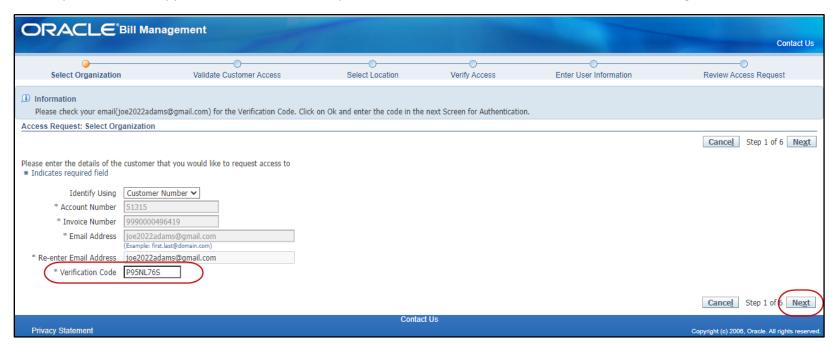




An email containing your Verification Code will be sent to the email address you previously provided. The email will be titled "NYSDEC ePayment Account Verification Code." A sample email is shown below:

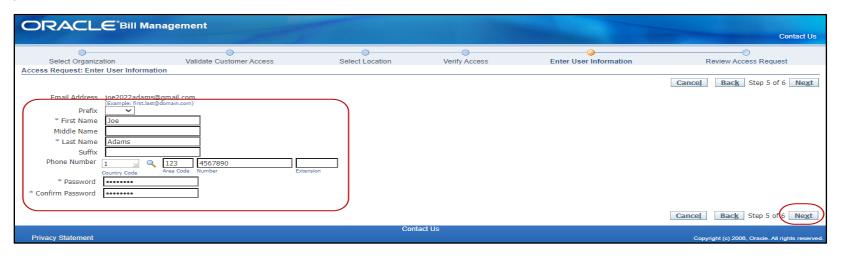


Please open the email, copy the verification code, and paste (or enter) it into the verification code field on the registration form. Click "Next".

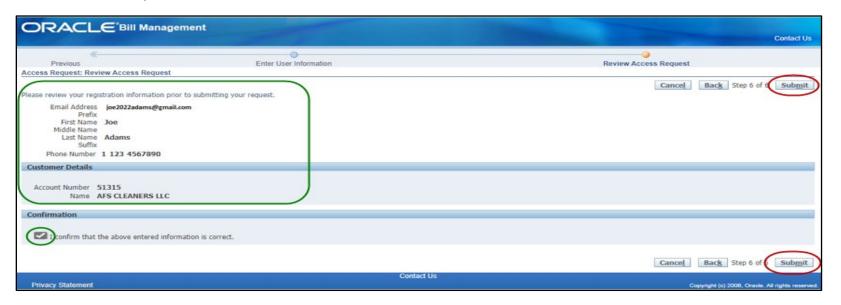




Fill in the requested information. Fill in your personal information in the mandatory fields - First Name, Last Name, Password, and re-enter password. Click "Next".



Your previously entered information will be displayed. If any changes need to be made, click "Back" (<u>do not use your browser's back button</u>). If the information is correct, check the Confirmation check box and click "Submit" to continue.





The user creation confirmation message will appear. Click "OK" to return the login page.



Close your browser to proceed. Please wait until you receive a confirmation email from "Revenue Admin" before accessing your account. A sample email is shown below:

From: Revenue Admin <a href="revenue@dec.ny.gov">revenue@dec.ny.gov</a>
Date: Thu, Jun 16, 2022 at 1:57 PM
Subject: Your NYSDEC ePayment account has been created successfully
To: <a href="JOE2022ADAMS@gmail.com">JOE2022ADAMS@gmail.com</a>

Hello Joe Adams

Your New York State Department of Environmental Conservation ePayment account is now ready for you to use. Please click <a href="https://epayfmis.dec.ny.gov">https://epayfmis.dec.ny.gov</a> to access your invoices and make payments.

If you are having trouble with the link above please copy and paste this URL into your browser <a href="https://epayfmis.dec.ny.gov">https://epayfmis.dec.ny.gov</a>

If you have questions or need assistance please contact the Regulatory Fee Unit by replying to this email (<a href="revenue@dec.ny.gov">revenue@dec.ny.gov</a>), or by calling (518)402-9343

Thank you!



## **Online Payment Application**

## If you are an existing but first-time user of the new payment system:

You should have received an email from DEC in July of 2022 containing your username (email) and a temporary password. Enter these credentials and click "Login".

## If you are a newly registered user:

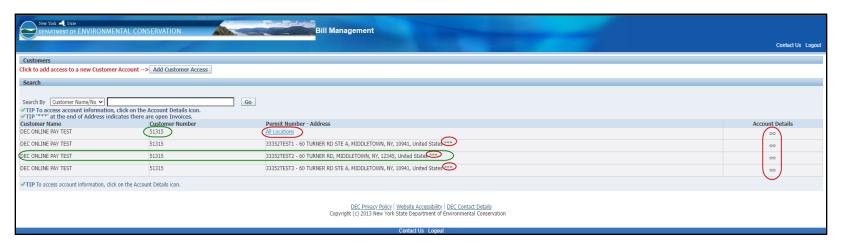
On the Login page, enter your recently created username (your full email) and password and click "Login".



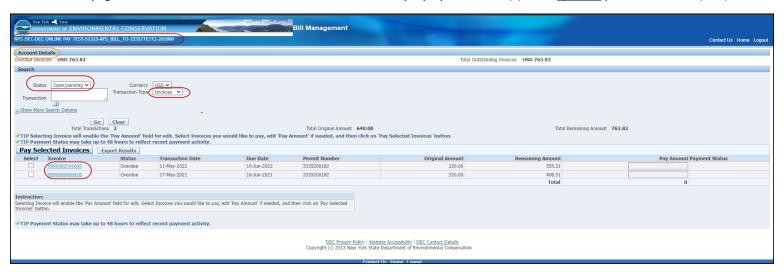


The home page shows the account information for the customer number you entered when registering your account. You will also see the permit numbers and addresses for each of your permits (sites).

**Note:** Billing Addresses with the Asterisk symbol (\*\*\*) means the billing site has an outstanding invoice(s).

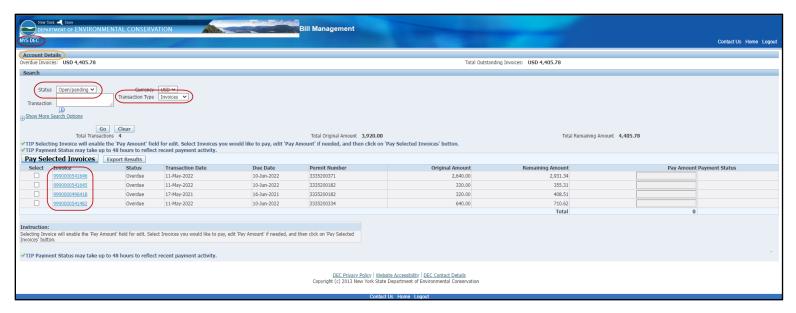


A. Use the eyeglass icon under the Account Details column to display open invoice(s) for a specific permit number (site).





B. Clicking the eyeglass icon next to the "All Locations" link will display all open invoice(s) for all permits (sites).



**NOTE:** By default, the Account Details page displays Open Invoices.

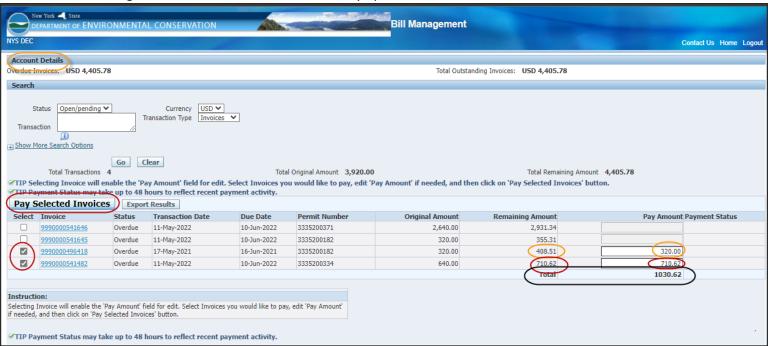
## Pay Your Invoice(s)

On the Account Details search page, all unpaid invoices are displayed in a tabular form. You will see the invoice number, the original invoice amount, and the remaining amount. You can export the results into Excel by clicking the "Export Results" button. To pay the invoice(s) follow the steps below:

- 1. Select an invoice to pay by clicking the check box next to the invoice number. The Pay Amount column for the invoice is auto populated with the invoice's remaining balance (Remaining Amount).
- 2. You can change the amount if needed, but it must be equal to or less than the remaining amount.
- 3. Select all invoices you wish to pay.



4. The Total in the far-right column of the table is automatically updated.

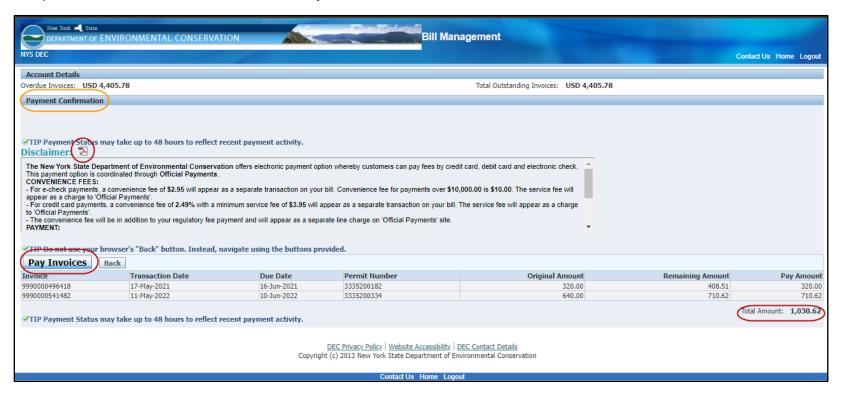


Click the "Pay Selected Invoices" button. The Account Details payment confirmation page displays the selected invoice(s) with their payment amount(s), as well as a disclaimer from the third-party payment processor (you can download the disclaimer by clicking the Adobe logo).



Read the disclaimer and verify the invoice information. If any changes are needed, click the "Back" button to return to the previous page (<u>do not use your browser's back button</u>). Note the total amount at the bottom right corner of the page.

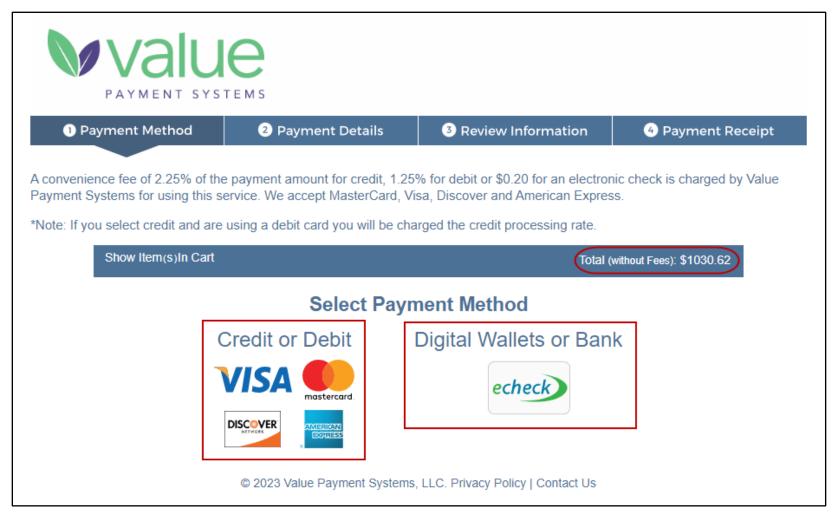
Verify the information is correct, then click the "Pay Invoices" button.





Click "Pay Invoices". You will be redirected to the third-party payment processor's website (Value Payment Systems (VPS)).

Verify the Total Amount from the previous page is displayed as the Total on this page.

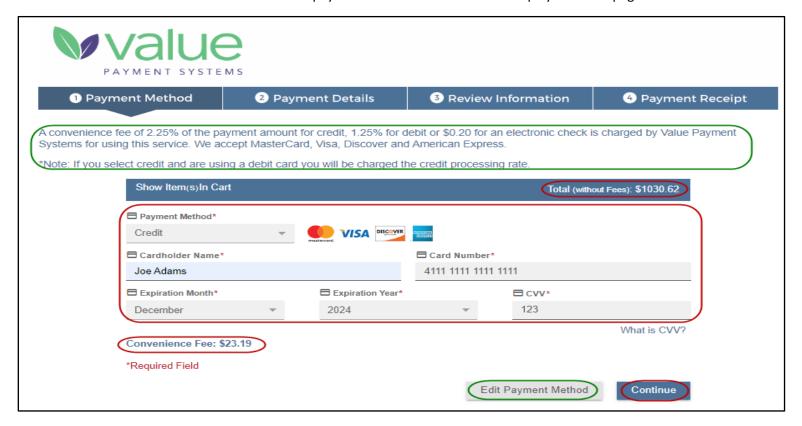


Select your Payment Method ("Credit or Debit" or "eCheck") by clicking on the appropriate section on the page as shown.



#### A. Payment by Credit or Debit Card

When you select 'Credit or Debit' as the payment method, the page displays card related fields. Enter the required details for each field. Note that convenience fee is calculated based on payment method selected and is displayed on the page.



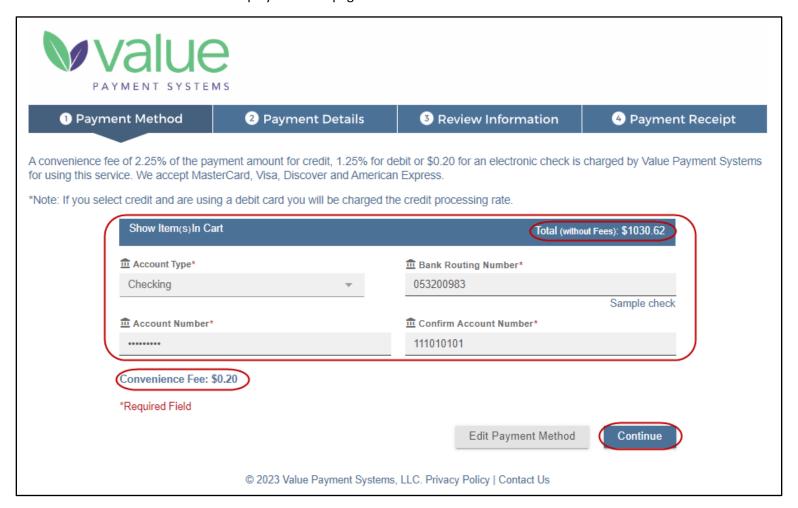
**NOTE:** The convenience fee is charged by the payment processing third party and is subject to change. The current applicable rates are displayed on the page.

To process the payment further click "Continue". To go back to previous page, click "Edit Payment Method". This is consistent for all payment processing webpages.



#### B. Payment by eCheck

When you select eCheck as the payment method, the page displays bank related fields. Enter the required details for each field. Note that convenience fee is calculated and is displayed on the page.

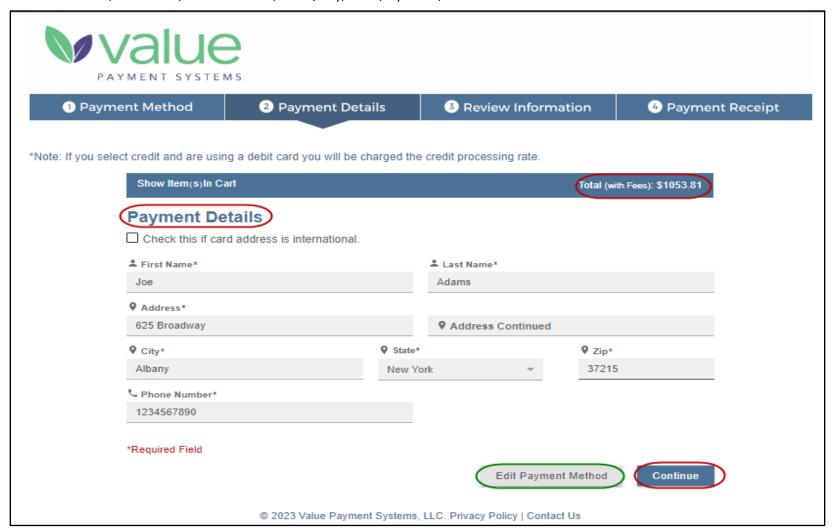


**NOTE:** The convenience fee is charged by the payment processing third party and is subject to change. The current applicable rates are displayed on the page.



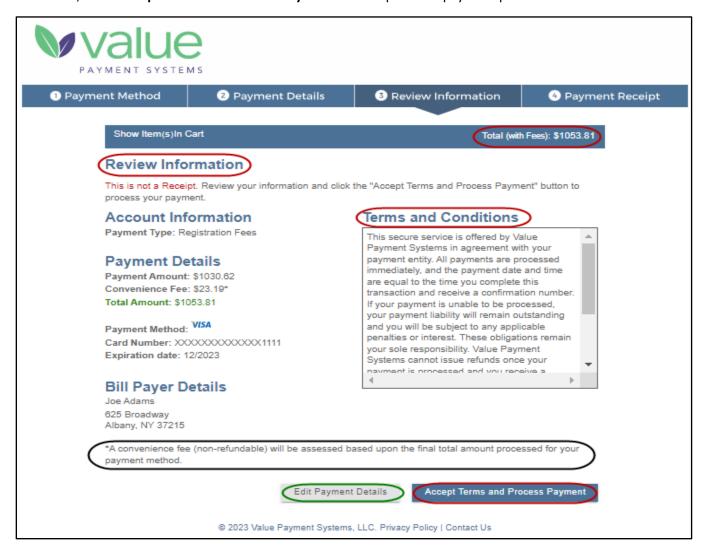


Click "Continue" to proceed to next payment processing step. When payment details page appears, fill in the requested information. Enter First Name, Last Name, Street Address, Town/City, State, Zip Code, Phone Number.



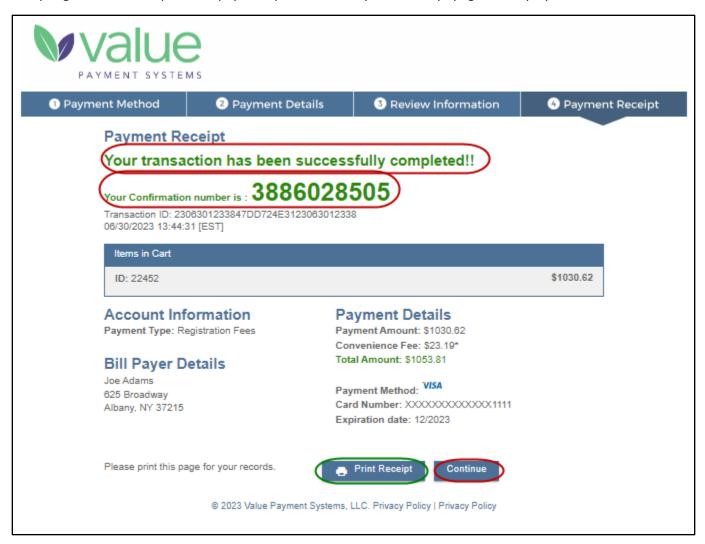


Click "Continue" to proceed to next payment processing step. The Review Information page displays the previously entered information. Please verify the information is correct. Also review the Terms and Conditions. If any changes need to be made, click "Edit Payment Method". Otherwise, click "Accept Terms and Process Payment" to complete the payment process.



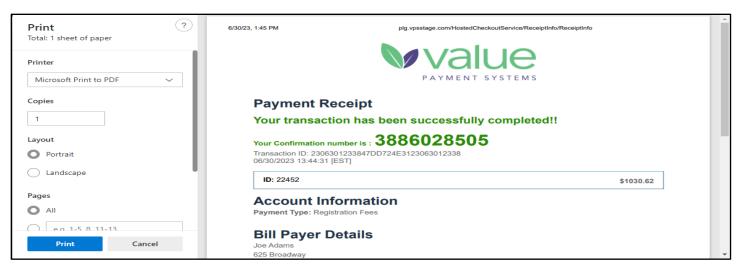


Accepting terms will complete the payment process and Payment Receipt page will display confirmation number along with payment details.





A. By clicking "Print Receipt" a printable page pops up. Once printing is done, close the page.



B. By clicking "Continue", you will be returned to the log in page.





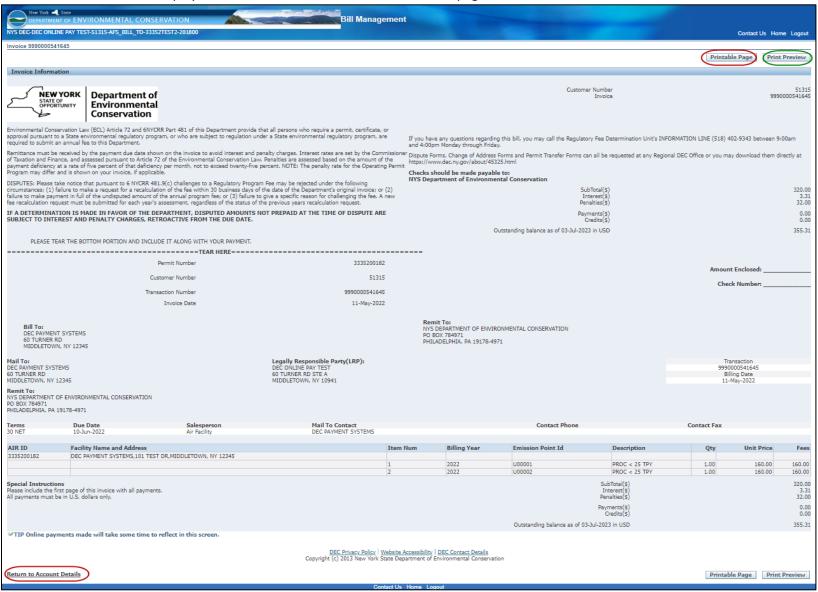
#### **Print Your Invoice**

Go to the Account Details search page. Click on the invoice number <u>link</u> of the invoice you wish to view and print.



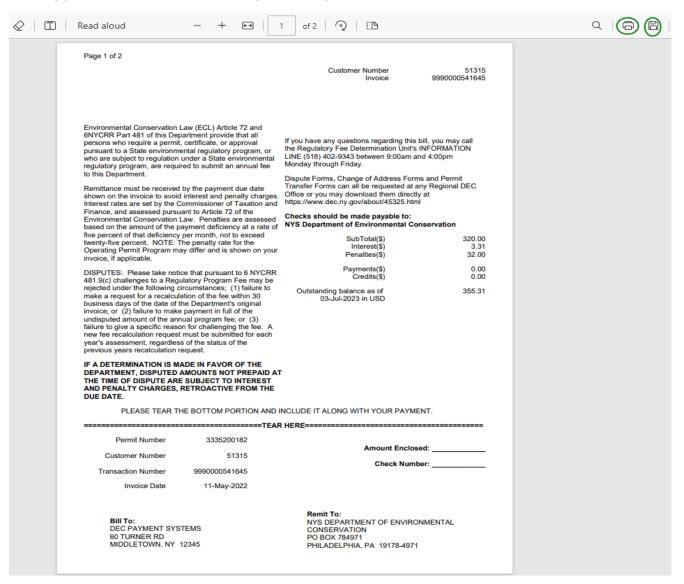


The invoice details will be displayed. To return to the Account Details search page, select "Return to Account Details" in the bottom left corner.





Click "Printable Page" or "Print Preview" to print the invoice. This will generate invoice in printable format in another window or tab as follows. You may print and/or save the invoice to your desktop.



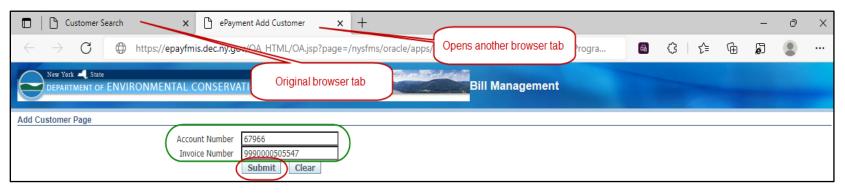


#### Add Another Customer Account

You can add access to another customer account from the home page by clicking "Add Customer Access".



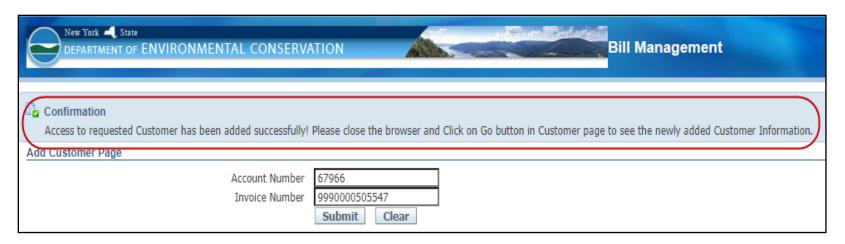
A new browser tab will open. Enter the account (customer) number and invoice number from a recent invoice (issued within the last two years).



#### Click "Submit".

If the account information is accurate, a confirmation message will appear. As the message indicates, please close the tab to proceed.



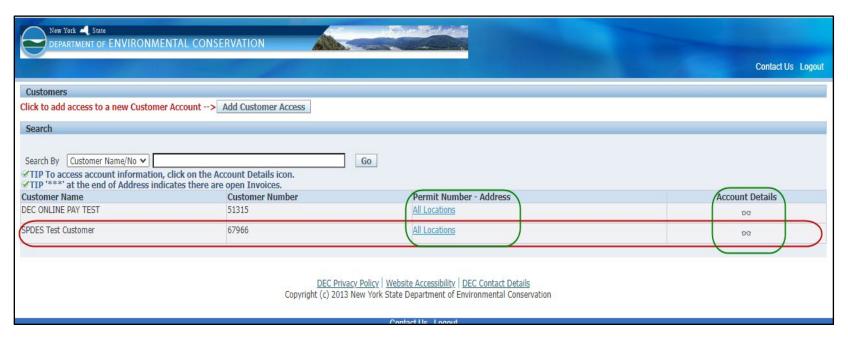


Once you return to the home page, click the "Go" button. The page will refresh and display each customer record, including the newly added customer. Note: You will need to select "Go" each time you log in to view multiple customer records.





Once you have access to more than one customer account, only the "All Locations" link will be displayed.



Clicking the "All Locations" links will display all active permits (sites) for that specific customer number. You can then use the eyeglasses symbol to view open invoices for each specific permit (site).

Clicking the eyeglasses symbol next to the "All Locations" link will display all open invoices for all billing locations for that specific customer number.

**Note:** Billing Addresses with the Asterisk symbol (\*\*\*) means the billing site has an outstanding invoice(s).



## Adding MOSF Customer Access to User Account

If you currently have non-MOSF customer access and you need to add access to an MOSF customer account, the "Add Customer Access" functionality will not work. Instead, you must submit your request to the Revenue Accounting Unit via email at: <a href="mailto:revenue@dec.ny.gov">revenue@dec.ny.gov</a>. Please provide your current customer number as well as your MOSF Customer Number(s) and License Number(s).

Once MOSF account access is granted, your home page will show a Main Menu with separate roles.



To access your MOSF account(s), click the "NYSFMS MOSF Application" menu item. The license number(s) you have access to will be displayed.



Please refer to the MOSF On-line Payment Instructions for processing MOSF reports and invoices.



#### **Password Reset**

Visit the Login page and select the "Login Assistance" link.



Enter your username (email) in the "Forgot Password" section as shown below. Click the "Forgot Password" button.





The confirmation message will appear, and an email will be sent to the email address you provided.



Click "OK" and close your browser.

When you receive the email, click on the "Reset your password" link to access the password reset page. A sample email is shown below:

From: FMIS Workflow Mailer <dec.sm.wfmailer@dec.ny.gov>

Sent: Monday, June 6, 2022 1:30 PM

To: JOE ADAMS < joe2022adams@gmail.com>
Subject: For Your Information: Password Reset

To JOE ADAMS

Sent 23-JUN-2022 13:28:30

ID 5542304

Reset your password and follow the on-screen instructions. This email can be ignored in case you didn't request a password reset, the link is only available for a short time.



Enter your username (email). Enter and confirm your new password. Click "Confirm Password" to proceed.



The password change confirmation message will appear.



Click "OK" to return to the Login page. You can now log in using your username and new password.



### Links

There are a variety of links provided for the convenience of the user.

