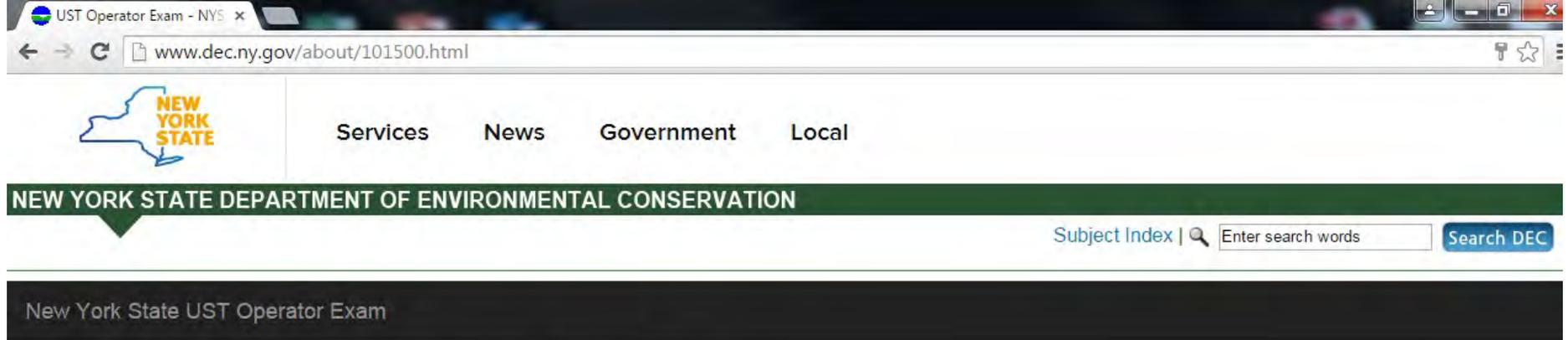


# UST OPERATOR EXAM TUTORIAL

This is a tutorial on how to use and navigate the UST Operator Exam Website – from creating an account, to printing the authorization certificate.

If you have any questions regarding this tutorial or NYS Operator Training in general, email [operatortraining@dec.ny.gov](mailto:operatortraining@dec.ny.gov).

# Creating an Account



This is the homepage for the UST Operator Exam, also known as the “Op App.”

## Sign In

Email Address

Password

[I forgot my password.](#)

If you have an account, you can sign in here.

## New? Sign up now.

[Create a New Account.](#)

If you've never created an account, click this.

Click any of these links to access the following:

- [Operator Training Webpage](#)
- [Operator Training Guide](#)
- [Op App Tutorial](#)
- [NYS Bulk Storage Regulations](#)

This is the login page for the New York State Underground Storage (UST) Tank Class A and B Operator Exam.

You may login to manage your account or take an exam. If you do not have an account, you may create one.

Please see the links below for exam study materials and additional information about New York's UST regulations.

- [DEC operator page](#)
- [Operator Training Guide \(Tank IQ\)](#)
- [Exam tutorial](#)
- [NYS UST regulations](#)



## Create An Account

## These are the rules regarding use of the Op App.

In addition to any obligations arising under acceptable use policies implemented by your internet provider, by logging into this application, you certify and agree under penalty of law to abide by the following:

1. The name on this account is your legal name. You will not create or use an account that is not your own account.
2. You shall use this application only for the purpose of registering for and taking an examination to become authorized as an operator of Underground Storage Tanks (USTs) as required by NYSDEC regulation, to maintain an account as an UST operator, or as otherwise authorized by NYSDEC.
3. You shall be responsible for any activity attributable to the use of your account, whether by you or any other person.
4. You shall not engage in activities that may cause interference with or disruption of this application, the related software, any network, information service, equipment or user thereof.
5. You shall not seek information on other users or attempt to obtain access to, copy, or modify other users' files.
6. You shall not use this application for any illegal purpose, including, but not limited to, the transmission of obscene or harassing materials.
7. You must report any abuse or misuse of this application you become aware of to NYSDEC and you shall cooperate fully in any investigation into any such abuse or misuse.

\* Indicates a required field.

**First Name\***

**Last Name\***

**Address\***

**Address Line 2**

**City\***

**State\***

**Zip\***

**County\***

**Email Address\***

Passwords must be between at least 8 and no more than 30 characters long, must contain at least 1 number (0-9) and any one character may not repeat more than 2 times in a row.

**Password\***

**Confirm Password\***

Fill in your information on this page, then click this.



# Your Account Has Been Created

You successfully signed up to take the PBS/CBS Operator Exam. We just sent a confirmation email to the address you supplied. When it arrives, you'll need to copy/paste the email confirmation link into your browser to complete the sign up process.

Once your email has been confirmed, you will be able to sign in and take the exam. Thank you.

This screen confirms that your account has been created.  
Now, you need to confirm your email.



Gmail

Refresh button, More button

1-1 of 1, Navigation arrows, Keyboard icon, Settings icon

COMPOSE

Primary, Social, Promotions

- Inbox (1)
- Starred
- Sent Mail
- Drafts
- More

**NYSDEC Operator Training.** Action Required for PBS Operator Exam Account Activation - Action Required: Please verify your email address. 9:37 am

When you check your email, you should see an email like this.

0 GB (0%) of 15 GB used  
[Manage](#)

[Terms](#) - [Privacy](#)

Last account activity: 30 minutes ago  
[Details](#)



john.elwood.smith@gmail.com

Gmail

1 of 1



COMPOSE

Inbox

Starred

Sent Mail

Drafts

More

Something's not right

We're having trouble connecting to Google. We'll keep trying...

This may be caused by network or proxy issues. [Learn more.](#)

### Action Required for PBS Operator Exam Account Activation

Inbox x



People



**NYSDEC Operator Training Program** support-stantec@troyweb.com via amaz...  
to me, operatortraini...

9:37 AM (5 minutes ago)



NYSDEC Operator Training ...

operatortraining

## Action Required:

### Please verify your email address.

Dear John Smith,

The email address entered during sign up must be verified. All you need to do is click the link below. You will not be asked to log into your account - we're simply verifying ownership of this email address.

[https://pbsoexam.troyweb.com/pbsoexam/operator/app/#/confirm/john\\_elwood\\_smith%40gmail.com/250f06f855d96423fbe3c780e7a34881](https://pbsoexam.troyweb.com/pbsoexam/operator/app/#/confirm/john_elwood_smith%40gmail.com/250f06f855d96423fbe3c780e7a34881)

If you don't verify your email address, we must put your account on hold until verification is complete.

Thanks for signing up to take the PBS Operator Exam!

Please do not reply to this email as it is an unmonitored mailbox. If you have question regarding the operator training program or exam, please send your question to [operatortraining@dec.ny.gov](mailto:operatortraining@dec.ny.gov). You will receive a reply as soon as practicable.

Inside it is a link that will activate your account and will verify your email. Click the link.



Click here to [Reply](#), [Reply to all](#), or [Forward](#)

0 GB (0%) of 15 GB used  
[Manage](#)

[Terms](#) - [Privacy](#)

Last account activity: 32 minutes ago  
[Details](#)

Email Verification

Your email address has been verified.

[Continue to Sign In](#)

Clicking the link in the email opens this screen. Now you can log into the Op App: go to the homepage by clicking this.



# Recovering your Password



# Sign In

Email Address

Password

If you have an account but have forgotten your password, click this.

[I forgot my password.](#)

## New? Sign up now.

[Create a New Account.](#)

This is the login page for the New York State Underground Storage (UST) Tank Class A and B Operator Exam.

You may login to manage your account or take an exam. If you do not have an account, you may create one.

Please see the links below for exam study materials and additional information about New York's UST regulations.

- [DEC operator page](#)
- [Operator Training Guide \(Tank IQ\)](#)
- [Exam tutorial](#)
- [NYS UST regulations](#)

UST Operator Exam - NYS x

www.dec.ny.gov/about/101500.html

NEW YORK STATE

Services News Government Local

NEW YORK STATE DEPARTMENT OF ENVIRONMENTAL CONSERVATION

Subject Index | Enter search words Search DEC

New York State UST Operator Exam

## Password Recovery

If you do not remember or no longer have access to the email address you used to sign up, please contact the Department of Environmental Conservation at [operatortraining@dec.ny.gov](mailto:operatortraining@dec.ny.gov).

Email Address

Continue Cancel

Enter your email address above then click this.  
Otherwise, click 'Cancel' to go back to the homepage.

If you've forgotten the email address you used to create your account, email DEC at [operatortraining@dec.ny.gov](mailto:operatortraining@dec.ny.gov).

# **Signing In & the User Dashboard**



## Sign In

Email Address

Password

[I forgot my password.](#)

## New? Sign up now.

[Create a New Account.](#)

This is the login page for the New York State Underground Storage (UST) Tank Class A and B Operator Exam.

You may login to manage your account or take an exam. If you do not have an account, you may create one.

Please see the links below for exam study materials and additional information about New York's UST regulations.

- [DEC operator page](#)
- [Operator Training Guide \(Tank IQ\)](#)
- [Exam tutorial](#)
- [NYS UST regulations](#)

Enter your email and password here, then click this to sign in.



UST Operator Exam - NYS x  
www.dec.ny.gov/about/101500.html

NEW YORK STATE  
Services News Government Local

NEW YORK STATE DEPARTMENT OF ENVIRONMENTAL CONSERVATION

Subject Index | Enter search words Search DEC

New York State UST Operator Exam Study Material John Smith Sign Out

## User Dashboard

Signing in brings you to the User Dashboard.

(3)

Exam

User has never taken an exam. Class A Operator

User has never taken an exam. Class B Operator

User has never taken an exam. Class A/B Operator

Request Reciprocity

Submit a Request for Reciprocity

(4)

(2)

Profile Information

**Name**  
John Smith

**Address**  
1060 W Addison Street  
Chicago IL 60613

**Email Address**  
john.elwood.smith@gmail.com

Edit

(1)

From here, you can:

- (1) Edit your Profile Information,
- (2) Submit a Request for Reciprocity,
- (3) Access the Study Materials, or
- (4) Take an Operator Exam.

# **Editing Profile Information**



# User Dashboard

Exam

User has never taken an exam. <a href="#">Class A Operator</a>	User has never taken an exam. <a href="#">Class B Operator</a>	User has never taken an exam. <a href="#">Class A/B Operator</a>
---	---	---

Request Reciprocity

[Submit a Request for Reciprocity](#)

Profile Information

**Name**  
John Smith

**Address**  
1060 W Addison Street  
Chicago IL 60613

**Email Address**  
john.elwood.smith@gmail.com

[Edit](#)

If you want to edit your profile information, click this.



# My Account

Here you can edit your profile information accordingly.

[Back to Dashboard](#)

## Account Info

\* Indicates a required field.

**First Name**

John

**Email Address\***

john.elwood.smith@gmail.com

**Last Name**

Smith

If you change your email address you will be required to verify your new address. We'll send a confirmation email to the new address.

**Address\***

1060 W Addison Street

**Address Line 2**

**City\***

Chicago

**State\***

Illinois

**Zip\***

60613

**County\***

Cook

Save

Click this when you modify your account information.

## Change Your Password

**Current Password**

Enter your new password.

Passwords must be between at least 8 and no more than 30 characters long, must contain at least 1 number (0-9) and any one character may not repeat more than 2 times in a row.

**New Password**

**Confirm Password**

Set Password

Click this when you change your password.

Otherwise, click this to go back to the User Dashboard.

# **Submitting a Request for Reciprocity**



# User Dashboard

Exam

User has never taken an exam. <a href="#">Class A Operator</a>	User has never taken an exam. <a href="#">Class B Operator</a>	User has never taken an exam. <a href="#">Class A/B Operator</a>
---	---	---

Request Reciprocity

[Submit a Request for Reciprocity](#)

Profile Information

**Name**  
John Smith

**Address**  
1060 W Addison Street  
Chicago IL 60613

**Email Address**  
john.elwood.smith@gmail.com

[Edit](#)

If you decide to request reciprocity, click this.



## Request Reciprocity

To request reciprocity for your operator authorization from another state, provide the information below.

- Submit only one reciprocity request per operator class.
- If you have already submitted a request for Class A/B Operator authorization, do not submit additional separate reciprocity requests for Class A and/or B Operator authorization.

\* Indicates a required field.

**State\***

Illinois

**Operator Name as it appears in Authorization by selected state\***

John Smith

**Operator ID or Authorization Number issued by selected state\***

62080

**Operator Class\***

Class A/B UST Operator

**Expiration Date (Leave blank if not applicable)**

12/31/2015

Provide the necessary information regarding your operator credentials from a state with State Program Approval from the EPA; when you're done, click this.

Submit Request

Cancel

Otherwise, click this to go back to the User Dashboard.



## Request Reciprocity

DEC has received your request for Bulk Storage Operator authorization by reciprocity. DEC will evaluate the information you provided and will respond by email to the address as shown in your user account.

[Back to Dashboard](#)

Clicking 'Submit Request' will bring you to this screen; click this to go back to the User Dashboard.



# User Dashboard

Exam

User has never taken an exam.

[Class A Operator](#)

User has never taken an exam.

[Class B Operator](#)

User has never taken an exam.

[Class A/B Operator](#)

Profile Information

**Name**  
John Smith

**Address**  
1060 W Addison Street  
Chicago IL 60613

**Email Address**  
john.elwood.smith@gmail.com

[Edit](#)

Request Reciprocity

Reciprocity Request History

Name	State	Operator ID	Operator Class	Expiration Date	Status
John Smith	IL	62080	Class A/B	2015-12-31	Pending

The User Dashboard will look like this when you have a pending request for reciprocity.

[Submit a Request for Reciprocity](#)



# User Dashboard

## Exam

User has never taken an exam.

Class A Operator

User has never taken an exam.

Class B Operator

User has never taken an exam.

Class A/B Operator

## Profile Information

### Name

John Smith

### Address

1060 W Addison Street  
Chicago IL 60613

### Email Address

john.elwood.smith@gmail.com

Edit

## Request Reciprocity

### Reciprocity Request History

Name	State	Operator ID	Operator Class	Expiration Date	Status
John Smith	IL	62080	Class A/B	2015-12-31	Denied

If your request is denied, the listed status will reflect the denial.

Submit a Request for Reciprocity



# User Dashboard

## Exam

User has never taken an exam.

Class A Operator

User has never taken an exam.

Class B Operator

User has never taken an exam.

Class A/B Operator

## Request Reciprocity

### Reciprocity Request History

Name	State	Operator ID	Operator Class	Expiration Date	Status
John Smith	IL	62080	Class A/B	2015-12-31	Approved

If your request is approved, the listed status will reflect the approval.

Submit a Request for Reciprocity

## Profile Information

### Name

John Smith

### Address

1060 W Addison Street  
Chicago IL 60613

### Email Address

john.elwood.smith@gmail.com

Edit

### Operator Authorization Number

YQ6-3F6

### Authorization Class

Class A/B UST Operator

### Status

Active

Print Certificate

In addition, your profile information will be updated to show your Authorization Number, Authorization/Operator Class, and Status.

You can also view and/or print your authorization certificate by clicking this.

# **Accessing the Reading Materials**

UST Operator Exam - NYS x

www.dec.ny.gov/about/101500.html

NEW YORK STATE

Services News Government Local

NEW YORK STATE DEPARTMENT OF ENVIRONMENTAL CONSERVATION

Subject Index | Enter search words Search DEC

New York State UST Operator Exam

Study Material John Smith Sign Out

## User Dashboard

If you want to read the study materials, click this then choose one.

Exam

User has never taken an exam. Class A Operator

User has never taken an exam. Class B Operator

User has never taken an exam. Class A/B Operator

Request Reciprocity

Submit a Request for Reciprocity

Profile Information

**Name**  
John Smith

**Address**  
1060 W Addison Street  
Chicago IL 60613

**Email Address**  
john.elwood.smith@gmail.com

Edit

Operator Training Guide (Tank IQ)

NYS Bulk Storage Regulations

Clicking Tank IQ opens a PDF copy (which you may print).  
Clicking the Bulk Storage Regulations will open the DEC Bulk Storage webpage  
(where PDF copies of the PBS and CBS regulations reside).

Note that you can access the study materials anytime you're  
signed in – before, during, or after an Operator Exam.

# Starting an Operator Exam



# User Dashboard

Exam

User has never taken an exam.

[Class A Operator](#)

User has never taken an exam.

[Class B Operator](#)

User has never taken an exam.

[Class A/B Operator](#)

Request Reciprocity

[Submit a Request for Reciprocity](#)

Profile Information

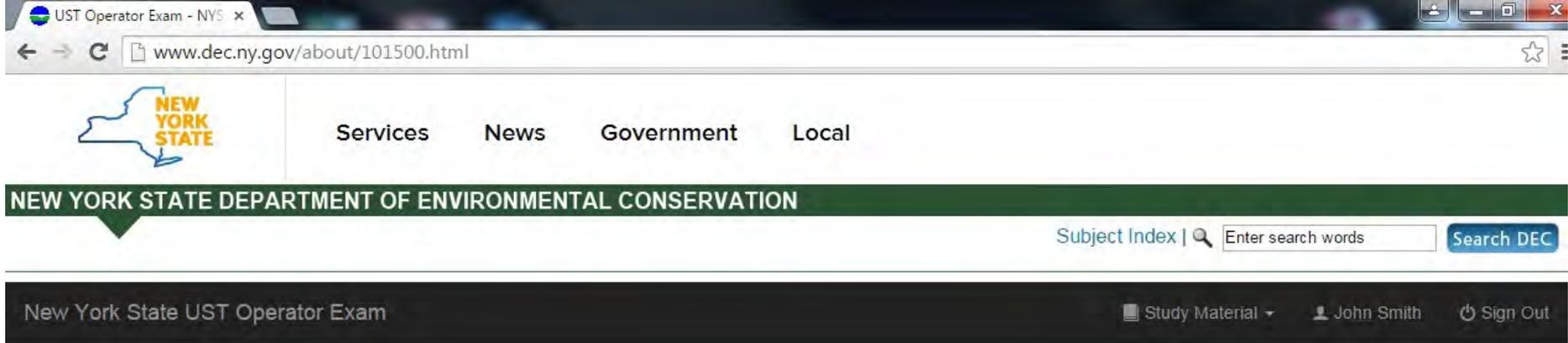
**Name**  
John Smith

**Address**  
1060 W Addison Street  
Chicago IL 60613

**Email Address**  
john.elwood.smith@gmail.com

[Edit](#)

If you want to take an Operator Exam, click one of these three.



Starting an Operator Exam will bring you to this screen (regardless of Operator Class).

**Notice**

In addition to any obligations arising under acceptable use policies implemented by your internet provider, by logging into this application, you certify and agree under penalty of law to abide by the following:

1. You will keep confidential all exam questions and answers. You shall not copy, capture, or otherwise record any questions or answers from the exam. You shall not disclose information on any questions or answers to any other person.
2. You certify that you have not received any information on questions or answers on the exam from another person, whether verbally or in writing.

Once you begin, you will have 2 hours 30 minutes to complete your exam.

The exam consists of 87 questions.

If you do not pass you must wait 24 hours before you can retake the exam.

You can flag an individual question by clicking the flag button: 

Click the flag button again when you are ready to unflag it.

Flagged questions are saved to a list so you can quickly return to them later.

I understand these conditions

[Begin Class A/B UST Operator Exam](#)

[I'm not ready. Go back to the dashboard.](#)

These are rules regarding the Exam.

These are specific to a Class A/B Exam. Class A and Class B Exams will have a 2-hour time limit, and will consist of 65 and 50 questions, respectively (plus 7 ungraded Demographics questions).

Be sure to check this box before you click this.

If you're not ready yet, click this.

# The Exam Menu

UST Operator Exam - NYS: X  
 www.dec.ny.gov/about/101500.html

NEW YORK STATE  
 Services News Government Local

NEW YORK STATE DEPARTMENT OF ENVIRONMENTAL CONSERVATION  
 Subject Index | Enter search words Search DEC

New York State UST Operator Exam  
 Study Material John Smith Sign Out

Class A/B UST Operator 2 hours 29 minutes

Submit Exam

Exam Menu	Number of Questions
Demographics <b>This section is not graded.</b>	0/7
Corrosion Protection and Related Testing	0/3
Inventory Control	0/5
Overfill Prevention	0/5
Tank Leak Detection	0/8
Piping Leak Detection	0/8
Temporary/Permanent Tank Closure	0/3
Training of Class C Operators	0/3
UST System Record Keeping	0/8
Operation and Maintenance	0/8
Spill Reporting and Response Actions	0/8
Financial Responsibility	0/2
Spill Containment	0/4
Product and Equipment Compatibility	0/1
Tank System Basics	0/6
Dispensers	0/3
Tank Registration	0/5

Submit Exam

Exam Progress: 0%

This is the Exam Menu for a Class A/B Exam.

Questions are organized by topic group.

The column on the right shows the number of questions you've answered in each topic group.

This shows the time you have left to finish the Exam.

Clicking on either of these will submit your Exam.

Do not click on either one UNTIL you're finished; you will not be able to change your answers after you submit the Exam.

This shows your progress.

# The Exam Question



NEW YORK STATE DEPARTMENT OF ENVIRONMENTAL CONSERVATION

This is the layout of an Exam question.

Demographics: 1 of 7

This question is not graded.

What type(s) of underground storage tank experience do you have?

- Petroleum
- Neither
- Chemical
- Petroleum and chemical

Select the best answer out of the 4 options.

Note that the Demographics questions are optional, but provide DEC with valuable information regarding the regulated public.



Demographics: 1 of 7

This question is not graded.

What type(s) of underground storage tank experience do you have?

- Petroleum
- Neither
- Chemical
- Petroleum and chemical

Once you've selected an answer, your choice will be highlighted.

At this point, you can still change your answer or clear the answer altogether.

From here, you can either move to the next question, or go back to the Exam Menu.

↑ Exam Menu

Next →

Notice how the progress bar turns green, and it says "2%" answered.



NEW YORK STATE DEPARTMENT OF ENVIRONMENTAL CONSERVATION

New York State UST Operator Exam

Class A/B UST Operator

⌚ 2 hours 3 minutes

[Submit Exam](#)

Exam Menu

Topic Group	Number of Questions
Demographics <span style="background-color: #0072bc; color: white; padding: 2px;">This section is not graded.</span>	1/7
Corrosion Protection and Related Testing	0/3
Inventory Control	0/5
Overfill Prevention	0/5
Tank Leak Detection	0/8
Piping Leak Detection	0/8
Temporary/Permanent Tank Closure	0/3
Training of Class C Operators	0/3
UST System Record Keeping	0/8
Operation and Maintenance	0/8

Notice how this now reads "1/7" answered.

# **Flagging an Exam Question**



NEW YORK STATE DEPARTMENT OF ENVIRONMENTAL CONSERVATION

Demographics: 2 of 7

This question is not graded.

How many facilities are you currently responsible for?

- 1
- 2 to 5
- More than 5
- 0

If you come across a question that stumps you, and you want to go back to it later, you can 'flag' (or unflag) that question by clicking on this.



If you need to return to a previous question, click this.

← Previous

↑ Exam Menu

Next →



NEW YORK STATE DEPARTMENT OF ENVIRONMENTAL CONSERVATION



Demographics: 2 of 7

This question is not graded.

How many facilities are you currently responsible for?

- 1
- 2 to 5
- More than 5
- 0

Once the question is flagged, this turns red, and this appears.

One way of seeing questions that have been flagged is by clicking 'Flagged Questions' above.



NEW YORK STATE DEPARTMENT OF ENVIRONMENTAL CONSERVATION

New York State UST Operator Exam Study Material John Smith Sign Out

Class A/B UST Operator	Flagged Questions (1)	1 hour 47 minutes
Piping Leak Detection	0/8	
Temporary/Permanent Tank Closure	0/3	
Training of Class C Operators	0/3	
UST System Record Keeping	0/8	
Operation and Maintenance	0/8	
Spill Reporting and Response Actions	0/8	
Financial Responsibility	0/2	
Spill Containment	0/4	
Product and Equipment Compatibility	0/1	
Tank System Basics	0/6	
Dispensers	0/3	
Tank Registration	0/5	
Flagged Questions	1	

Another way of seeing questions that have been flagged is by clicking 'Flagged Questions' at the bottom of the Exam Menu.

Submit Exam

The screenshot shows a web browser window with the URL [www.dec.ny.gov/about/101500.html](http://www.dec.ny.gov/about/101500.html). The page header includes the New York State logo and navigation links for Services, News, Government, and Local. Below this is a dark green banner for the New York State Department of Environmental Conservation, featuring a search bar and a 'Search DEC' button. The main content area is titled 'New York State UST Operator Exam' and includes user information for 'John Smith' and a 'Sign Out' option. A breadcrumb trail shows 'Class A/B UST Operator / Flagged Questions'. A timer indicates '1 hour 39 minutes' remaining. A table titled 'Flagged Questions' contains one entry:

Group	Question	Text
Demographics	2 of 7	How many facilities are you currently responsible for?

This shows the Flagged Questions in the Exam.  
Click on any one to go directly to that question.

Note that answering a question does not unflag that question.  
Also, you don't have to unflag each flagged question to submit your Exam.

# **Submitting an Operator Exam**

UST Operator Exam - NYS

www.dec.ny.gov/about/101500.html

NEW YORK STATE

Services News Government Local

NEW YORK STATE DEPARTMENT OF ENVIRONMENTAL CONSERVATION

Subject Index | Enter search words Search DEC

New York State UST Operator Exam Study Material John Smith Sign Out

Class A/B UST Operator 1 hour 24 minutes

Submit Exam

Exam Menu		
Topic Group	Number of Questions	
Demographics <small>This section is not graded.</small>	7/7	✓
Corrosion Protection and Related Testing	3/3	✓
Inventory Control	5/5	✓
Overfill Prevention	5/5	✓
Tank Leak Detection	8/8	✓
Piping Leak Detection	8/8	✓
Temporary/Permanent Tank Closure	3/3	✓
Training of Class C Operators	3/3	✓
UST System Record Keeping	8/8	✓
Operation and Maintenance	8/8	✓
Spill Reporting and Response Actions	8/8	✓
Financial Responsibility	2/2	✓
Spill Containment	4/4	✓
Product and Equipment Compatibility	1/1	✓
Tank System Basics	6/6	✓
Dispensers	3/3	✓
Tank Registration	5/5	✓

Submit Exam

Exam Progress: 100%

Before submitting your Exam, check that you've answered all questions.

Each topic group should have a green check on the right.

Also, "Exam Progress" should read "100%", and the progress bar should be completely green.

When you're ready to submit your Exam, click on either of these.



Class A/B UST Operator Exam

1 hour 15 minutes

Submit Exam

You will be asked to confirm that you're ready to submit your Exam.

Are you sure you want to submit your exam?

By submitting this exam you attest to the following:

- You have completed the exam using available references (Tank IQ, regulations, industry standards) and without help in answering specific questions from any person, either verbally or in writing.

Confirm that you are ready to submit your exam.

I am ready to submit.

Be sure to check this box, then click this.

Submit Exam

Cancel

If you're not yet ready to submit your Exam, click this.



NEW YORK STATE DEPARTMENT OF ENVIRONMENTAL CONSERVATION

New York State UST Operator Exam

Class A/B UST Operator 1 hour 14 minutes

Submit Exam

Should you try to submit your Exam with unanswered questions, you'll see this screen.

Are you sure you want to submit your exam?

By submitting this exam you attest to the following:

- You have completed the exam using available references (Tank IQ, regulations, industry standards) and without help in answering specific questions from any person, either verbally or in writing.

Your exam has 1 unanswered questions. Are you sure you want to submit?

I am ready to submit.

Submit Exam Cancel

If you want to submit your Exam anyway, check this box, then click this.

This will tell you the number of unanswered questions left in your Exam.

Otherwise, click this to return to the Exam Menu.

# **Retaking an Operator Exam**

UST Operator Exam - NYS x  
www.dec.ny.gov/about/101500.html



Services News Government Local

NEW YORK STATE DEPARTMENT OF ENVIRONMENTAL CONSERVATION

Subject Index |  Search DEC

New York State UST Operator Exam Study Material John Smith Sign Out

If you submit your Exam and you did not have enough correct answers to pass, you'll see this screen.

## You did not receive a passing score on the Class A/B UST Operator exam.

You will be eligible to re-take this exam in 24 hours. Questions on the retaken exam may not be the same as those on the exam you just submitted.

If you wish to take the exam for a different Operator Class, you must also wait 24 hours. Links to study material are provided below.

 [Operator Training Guide \(Tank IQ\)](#)

 [NYS Bulk Storage Regulations](#)

 [Back to Dashboard](#)

From here, you can either go back to the User Dashboard or read Tank IQ and/or the Bulk Storage Regulations.

## User Dashboard

Exam

Check back in 24 hours <a href="#">Class A Operator</a>	Check back in 24 hours <a href="#">Class B Operator</a>	Check back in 24 hours <a href="#">Class A/B Operator</a>
--	--	--

Request Reciprocity

[Submit a Request for Reciprocity](#)

Profile Information

**Name**  
John Smith

**Address**  
1060 W Addison Street  
Chicago IL 60613

**Email Address**  
john.elwood.smith@gmail.com

[Edit](#)

The User Dashboard will look like this while you're waiting to retake the Exam. The waiting period is shown above.

## User Dashboard

Exam

User eligible for exam. <a href="#">Class A Operator</a>	User eligible for exam. <a href="#">Class B Operator</a>	User eligible for exam. <a href="#">Class A/B Operator</a>
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Request Reciprocity

[Submit a Request for Reciprocity](#)

Profile Information

**Name**  
John Smith

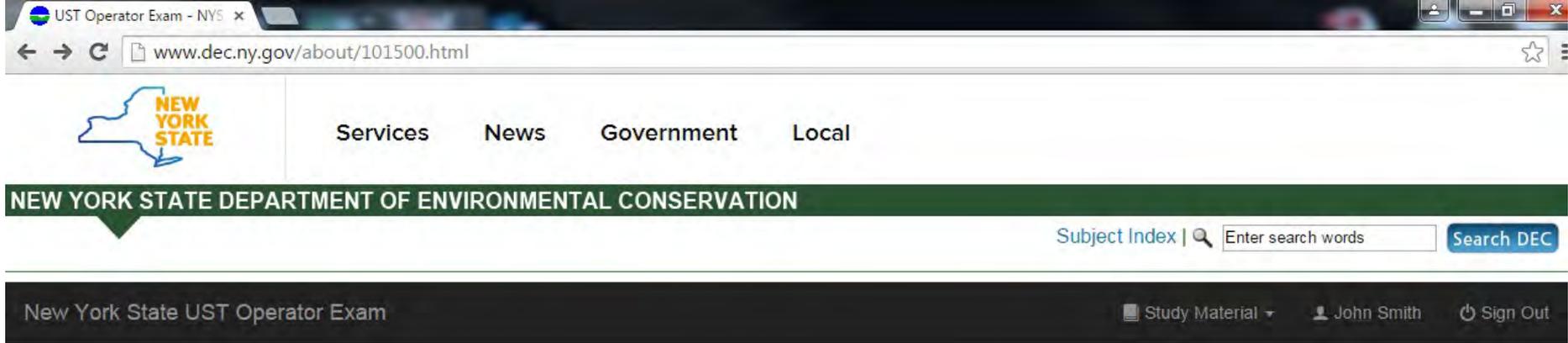
**Address**  
1060 W Addison Street  
Chicago IL 60613

**Email Address**  
john.elwood.smith@gmail.com

[Edit](#)

When the 24-hour wait is over,  
the User Dashboard will look like this.  
At this point, you may retake the Exam.

# Passing an Operator Exam



If you submit your Exam and you successfully pass, you'll see this screen.

## Congratulations, you have passed the Class A/B UST Operator exam!

You are now authorized as a Class A/B UST Operator in New York.

Your Operator Authorization Number is: **9FG-MAX** ← This is your Authorization Number.

You may print out a copy of your certificate below.

DEC's online database of authorized tank operators is updated nightly. To see your authorization online, please check the database, at tbd.gov, in 24 hours.

 [Print Certificate](#)

↑  
Click this to view and/or print your authorization certificate.

 [Back to Dashboard](#)

↑  
You can also click this to go back to the User Dashboard.

# User Dashboard

**Exam**

User passed the Class A/B exam.  
Class A Operator

User passed the Class A/B exam.  
Class B Operator

User passed the Class A/B exam.  
Class A/B Operator

**Request Reciprocity**

Submit a Request for Reciprocity

**Profile Information**

**Name**  
John Smith

**Address**  
1060 W Addison Street  
Chicago IL 60613

**Email Address**  
john.elwood.smith@gmail.com

Edit

**Operator Authorization Number**  
9FG-MAX

**Authorization Class**  
Class A/B UST Operator

**Status**  
Active

Print Certificate

Once you've passed, the User Dashboard will look like this.

View and/or print your authorization certificate by clicking this.